



**North Carolina Department of Health and Human Services  
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Michael Moseley, Director

November 15, 2006

To: LME Directors

From: Mike Moseley 

Re: MH/DD/SAS Community Systems Progress Indicators Quarterly Report

It is my distinct pleasure to present to you the Division's first report of MH/DD/SAS Community Systems Progress Indicators for the first quarter of SFY 2006-2007. This report has been generated in response to Session Law 2006-142, House Bill 2077 which directs the Secretary to "Develop and implement critical performance indicators to be used to hold LMEs accountable for managing the mental health, developmental disabilities, and substance abuse services system."

This initial set of progress indicators is fully consistent with the goals of the *NC State Plan: Blueprint for Change* for each of the years of 2000 through 2006, as well as with the President's New Freedom Initiative, the CMS Quality Framework for Home and Community Based Services, and the SAMHSA National Outcome Measures.

As stated in the report's introduction, effective management of community systems is essential for the success of North Carolina's efforts to transform its mental health/developmental disabilities/substance abuse services system. Tracking the status and progress of community systems also provides a means by which the public and the General Assembly may hold the Division and Local Management Entities (LMEs) accountable for progress toward the goals of the system reform.

This report complements the *Quarterly DHHS-LME Performance Contract Report*, which evaluates each LME's compliance with 30 contractual items. Both reports are published 45 days after the end of each quarter of the fiscal year and posted on the Division website at:  
<http://www.dhhs.state.nc.us/mhddsas/statspublications/index.htm>.

The information in the *MH/DD/SAS Community Systems Progress Indicators Report* is an important companion piece to the October 1, 2006 first *Semi-Annual Statewide System Performance Report to the Joint Legislative Oversight Committee on Mental Health, Developmental Disabilities and Substance Abuse Services*. The statewide performance report was submitted to the General Assembly on October 1, 2006, also in response to Session Law 2006-142, House Bill 2077. It is posted on the Division website at:  
<http://www.dhhs.state.nc.us/mhddsas/statspublications/reports/locrptstateperformancegoals10-1-06.pdf>.



Over the course of the current fiscal year, the Division will be working with a consultant to refine indicators of local and state performance for all three reports.

We hope that you will find the new reports insightful and useful in future planning activities.

cc: Secretary Carmen Hooker Odom  
Allen Dobson, MD  
Executive Leadership Team  
Management Leadership Team  
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Yvonne Copeland  
MH Commission Chair  
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